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Library of Michigan

Service for the Blind and Physically Handicapped

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Focus on Online Ordering

Tired of hearing "we are currently unable to answer your call" when you dial our toll-free number? There are now two great ways to serve yourself. You can now visit our online catalog from any computer that has Internet access. Just go to www.michigan.gov/ordertalkingbooks and search for yourself! Look up books by author, title, subject or narrator. An online user's guide will help you learn how to search for your favorite books. Call 1-800-992-9012 to establish a User Name and Password. Once you are signed up, you have the ability to order books directly from the online catalog.

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Contact SBPH staff at 1-800-992-9012, or e-mail us at: sbph@michigan.gov if you have questions on how to serve yourself.

Focus on Rubber Bands

A rubber band or piece of string tied around a cassette mailing box alerts us to the fact that there is a problem with the recording. This is our signal to check the condition of the tape further. When returning, please do not use rubber bands to connect several books together as one. This slows down our ability to check the books back in. It also sends us the signal that all of the banded books have a problem.

Focus on Machine Problems

Does your cassette player seem to have a mind of its own? If your machine speeds up to chatter while playing, it may not be the machine that is causing the problem. Often, the tension of the tape around the spindle is not even. Intermittent rewinding can cause uneven tension. Here are some ways to troubleshoot the problem before you call for a new machine. First, try another tape. If it plays correctly, the problem is with the cassette. Next, tap the tape on a flat, hard surface. This will help even out the tension. A tape that continues to be a problem may respond to being rewound entirely from beginning to end. Still not corrected? Place a rubber band on the tape and return it to us. Of course, if every tape you play has this tendency, you probably need a new machine! Call 1-800-992-9012 if you have questions.

Focus on Rewinding

Help us to help you! Paid staff spend precious time each day rewinding cassette tapes so they are ready to play for the next reader. With 1,500 to 2,000 books returned each day, we spend a lot of time rewinding! Please help by rewinding each tape before you move on to the next.

Call a reader advisor at 1-800-992-9012 for more information or to order any or all of these outstanding titles.

2004 Scourby Narrator of the Year Award for Multilingual Nonfiction.
Steven Carpenter for his narration of RC 55953 "The Age of Sacred Terror," by Daniel Benjamin and Steven Simon.

2004 Scourby Narrator of the Year Award for Monfiction
Mark Ashby for his narration of RC 56059
"Perfect I'm Not: Boomer on Beer, Brawls,
Backaches, and Baseball," by David Wells.

Fiction

Martha Harmon Pardee for her narration of RC 54941 "The Crimson Petal and the White," by

2004 Scourby Narrator of the Year Award for

The American Foundation for the Blind (AFB) presented its 18th Alexander Scourby Narrator of the Year Awards to honor excellence in the narration of Talking Books. The Alexander Scourby Narrator of the Year Awards were established by AFB in 1986 in memory of its most popular Talking Books narrator. Winners are determined by a panel of Talking Book readers from throughout the country who listen to titles from a variety of literary categories.

Focus on Scourby Awards

Focus on Travel

Going away for an extended period? Don't forget to let us know. We'll ship your books to any temporary address in the U.S. while you are there. If you know when you'll be retuning, we can make the change back to your permanent address automatic for that date. Snowbirds delight! Call 1-800-992-9012 to update your mailing address.

How to Reach the Library of Michigan Service for the Blind and Physically Handicapped

By Phone: 517-373-5614 – Lansing area

1-800-992-9012 – toll free

By Fax: 517-373-5685

1-800-726-7323 - toll free

By Mail: 702 W. Kalamazoo

P.O. Box 30007 Lansing, MI 48909

In Person: Our lobby is open 9 a.m. – 5 p.m.

Monday - Friday

By E-Mail: sbph@michigan.gov

On the Web: www.michigan.gov/sbph

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